

Abacus PBX, UC, Call Center, Mobility

Abacus Cloud

www.abacusgroup.com

SIMPLIFY COMMUNICATIONS

Migrate to Hosted VoIP & SIP Trunks

WORK ANYWHERE

Abacus Group helps organizations migrate from proprietary PBXs and dedicated telco circuits to IP networking in the cloud—seamlessly, globally, cost effectively and incrementally. Gain a competitive advantage by increasing reachability.

Replacing your aging phone system doesn't need to be traumatic or expensive. Abacus Group provides the most advanced technology at the lowest total cost of ownership with minimal IT support or training requirements. All you pay is an affordable monthly service fee.

Key Features

1. Mobility for all Employees
2. Peered Presence
3. Inherent Disaster Recovery
4. Rapid Scale Up or Down
5. Personalized Billing Plans
6. Self Service User Portals
7. API Developer Toolkit
8. Advanced Skills Based Routing, Queues, IVRs

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AT A GLANCE

Abacus Cloud is a platform for hosted PBX, UC, Conferencing, Presence, Call Centers and Mobility. It includes an "all in" feature set, pooled minutes and call paths across all sites, burstable SIP trunks, intuitive self service portals, enterprise reporting and world class SunGard data center and security.

MOBILE UNIFIED COMMUNICATION

Routing of calls to home offices or cell phones lets mobile workers stay connected anywhere. Plus automatic forwarding of voicemail to email, Outlook integration and ad hoc conference calling for every employee improves productivity.

BUSINESS CONTINUITY

If service stops for any reason, business goes on uninterrupted. Calls are automatically forwarded to predefined numbers at other sites or home offices.

PEERED PRESENCE

Reach workers on the first try. Your co-workers are instantly available with live updates on their status, location, skill sets and ability to connect.



Work Anywhere.

IP CONTACT CENTER

Improve first call resolution by finding the right person at the right time based upon their current availability. At \$50 per month total, every employee could benefit from advanced contact center tools, routing, and reporting. Imagine what that would do for customer service.

IP VOICE RECORDING

Simplify voice recording and retrieval with cloud based IP voice recording for quality assurance, regulatory compliance, dispute resolution, sales verification, safety, security, staff training and development.

Abacus makes IP network migrations simple.

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“Collaboration will affect every industry. It will change service, sales, and business models. It will change the size, scope, and number of projects a company can take on. And it will change the speed of implementation.”

Polycom

“Companies that create a culture of collaboration will move ideas instead of people, reduce travel without sacrificing personal connections, improve decision making speed, work in environmentally sustainable ways, and increase productivity on a global scale.”

Cisco

“VOIP is mostly down its path to disrupt traditional telephony.”

Digium

Abacus Services

- VoIP Readiness Assessments
- Data Network Upgrades
- Broadband Provisioning
- Professional Services
- Project Management
- Managed Services
- Technical Help Desk
- Mashups

Abacus Partners

www.apache.org

www.asterisk.org

www.authorize.net

www.digium.com

www.edgewaternetworks.com

www.polycom.com

www.redhat.com

www.sungardas.com

www.vmware.com



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